

	STANDARD	ADVANCED
PROJECT MANAGEMENT		
Dedicated Project Portal	✓	✓
Dedicated Project Manager / Engineer	✓	✓
USER DATA MIGRATION		
User Mailboxes : <i>Email, Calendar, Contacts, Tasks</i>	50 GB / Mailbox	100 GB / Mailbox
User Files : <i>Google (My) Drive, OneDrive</i>	50 GB / Drive	100 GB / Drive
TARGET TENANT SETUP		
Register primary domain in target ➤ Plus up to 2 secondary domains	✓	✓
Guidance related to target licensing / subscriptions	✓	✓
TRANSITION TO NEW ENVIRONMENT		
Schedule cutover	✓	✓
Update standard mail routing ➤ DNS records during cutover (MX, SPF, Autodiscover)	✓	✓
Validate mail flow to target platform	✓	✓
ADVANCED also includes up to an <u>additional 8 hours</u> to perform any of the following:		
ONBOARDING MEETING		
Define provisioning, non-user data, mail routing requirements		✓
PROVISIONING		
➤ Mailboxes – User, Shared, Service account		✓
➤ Groups / Distribution Lists / Aliases		✓
➤ Rooms / Resources		✓
➤ Delegation properties		✓
➤ Shared Drives (SharePoint, Google Shared Drives)		✓
NON-USER DATA MIGRATION		
➤ Shared mailboxes, Service account mailboxes		✓
➤ Shared Drive files (SharePoint, Google Shared Drives)		✓
COMPLEX MAIL ROUTING		
Tenant-to-tenant considerations ¹		✓
Mail forwarding configuration		✓

¹ Tenant-to-tenant (Google > Google, M365 > M365) transition considerations usually consume all 8 Advanced hours.

Need additional guidance?

- ❖ Consulting, planning or additional advanced services are available. Learn about [Consulting services](#).
- ❖ Configuration of local directory, directory sync, hybrid identity/migration are supported as an [Enterprise Service](#).