

PROJECT MANAGEMENT		
Dedicated Customer Portal	✓	✓
Dedicated Project Manager / Engineer	✓	✓
Onboarding meeting	✓	✓
TARGET TENANT SETUP		
Register up to 3 domains in target	✓	✓
Guidance related to target licensing & subscriptions	✓	✓
Tenant-to-tenant setup considerations ¹		✓
PROVISIONING ²		
Users (Mailbox • Alias • Delegation • Forwarding address)		✓
Groups • Distribution Lists		✓
Resources		✓
DATA MIGRATION		
Mailboxes: <i>Email • Calendar • Contacts • Tasks</i>	50 GB / Mailbox	100 GB / Mailbox
Files: <i>Google (My) Drive • OneDrive</i>	50 GB / Drive	100 GB / Drive
TRANSITION TO NEW ENVIRONMENT		
Standard mail routing <ul style="list-style-type: none"> ➤ Schedule & prepare for Cutover ➤ Cutover - update DNS records (MX, SPF, Autodiscover) 	✓	✓
POST-TRANSITION SUPPORT		
Managed Help Desk <ul style="list-style-type: none"> ➤ User & Admin support 	1 week	2 weeks

ADDITIONAL REQUIREMENTS

Discuss out of scope requirements during your Onboarding meeting to understand options. Examples include:

➤ Organization files (SharePoint • Google Shared Drives)
➤ Bulk domain registration
➤ Mail routing with 3 rd party integrations (beyond DNS records)
➤ Consulting services related to planning or additional managed/advanced service needs. Learn More

¹ Tenant-to-tenant migrations (Google > Google • M365 > M365) that utilize the source domain in the target tenant require the Advanced Project Type.

² Provisioning is supported when the Source & Target include Microsoft 365, Exchange, or Google Workspace.

Enterprise Services - Configuration of local directory, directory sync, hybrid identity/migration and pilot testing are supported as an [Enterprise Service](#).