

STANDARD

ADVANCED

Transend creates target user accounts, migrates data and performs the Cutover. You also have objects beyond user accounts that you need Transend to provision.

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SUPPORTED USERS:	Up to 50	Up to 100
PROJECT MANAGEMENT		
Dedicated Project Manager / Engineer	\checkmark	✓
Kick-off Meeting / Onboarding review	\checkmark	✓
Custom Project Plan	\checkmark	\checkmark
TARGET PLATFORM SETUP		
Register up to 3 domains in target ¹	\checkmark	✓
Guidance related to licensing & subscriptions	\checkmark	✓
Provision User Accounts ² Mailbox • Alias • Delegation • Forwarding	\checkmark	~
ADVANCED SETUP		
Advanced object provisioning planning		✓
Advanced object provisioning ² Groups (Dist. Lists) • Resources • Shared objects		~
DATA MIGRATION		
Mailboxes: Email • Calendar • Contacts • Tasks	100 GB / Mailbox	100 GB / Mailbox
Files: Google Drive • OneDrive / SharePoint	100 GB / Drive	100 GB / Drive
Migration methodology options	Staged or Single-pass	Staged or Single-pass
TRANSITION TO NEW ENVIRONMENT		
 Standard mail routing (Cutover) Schedule & prepare for Cutover Update DNS records (MX, SPF, Autodiscover) 	\checkmark	✓
POST-TRANSITION SUPPORT		
Managed Help Desk - User & Admin support	1 week	2 weeks

¹ <u>Google-to-Google migrations</u> that add the source domain to the target tenant require the <u>Advanced Project Type</u>.

² Object provisioning is supported when the Source <u>and</u> Target platforms include <u>support systems</u>.

Enterprise Professional Services

For a more custom migration service with additional planning, consulting or testing because of complex requirements, please contact us to discuss Transend's <u>Enterprise Professional Services</u>.