

TRANSEND

Express Migration Services Project Type

STANDARD

INCLUDES:

- ✓ Basic platform setup
- ✓ Data migration
- ✓ Transition / Cutover

ADVANCED

INCLUDES:

Everything in Standard, and...

- Target setup consulting:
- ✓ Object inventory report
 - ✓ Provisioning review
 - ✓ Provisioning services

PROJECT MANAGEMENT

Senior Project Manager / Engineer
Kick-off Meeting / Onboarding review
Custom Project Plan



ADVANCED CONSULTING

Consulting related to object provisioning in target

- ✓ Generate inventory report of all source objects ¹
- ✓ Review object report with customer
- ✓ Define object provisioning plan

Provision all required objects in target ¹

x
Advanced Only!



BASIC PLATFORM SETUP

Verify up to 3 domains in target ²
Target account licensing guidance
Provision user accounts ³



MIGRATION & CUTOVER

Data Migration ⁴

- ✓ Mailboxes (100 GB / Mailbox)
- ✓ Files (100 GB / User Drive)

Perform Cutover (update mail routing)

- ✓ Verify Cutover readiness
- ✓ Update DNS records (MX, SPF, Autodiscover)



POST-TRANSITION SUPPORT

Managed Help Desk (1 week)
Troubleshooting & remediation, as necessary



Notes:

- ¹ Programmatic object reporting and [provisioning](#) can be supported for the [following systems](#).
- ² [Google-to-Google migrations](#) that add the source domain to the target tenant require the Advanced Project Type.
- ³ User Account provisioning includes the following: Mailbox, Alias, Delegation, Forwarding.
- ⁴ During the Planning phase you will be presented with either a [Staged or Single-pass](#) migration methodology.

Enterprise Professional Services

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