TRANSEND

Express Migration Services
Project Type

	STANDARD	ADVANCED
	INCLUDES: ✓ Project Management ✓ Basic Platform Setup ✓ Migration & Cutover ✓ Basic Support	**INCLUDES:** *Everything in Standard, plus…* ✓ Pre-Migration Assessment ✓ Premier Support
PROJECT MANAGEMENT	✓	✓
-- Pre-Migration Setup --		
BASIC PLATFORM SETUP Verify up to 3 domains in target [1] Account licensing guidance Provision user accounts [2] Verify Production readiness	✓	✓
PRE-MIGRATION ASSESSMENT *Define Object Provisioning Plan* ✓ Inventory report of source objects [3] ✓ Planning meeting: Object Provisioning Plan ✓ Provision all required objects in target [3]	✗	✓
-- Production Migration --		
MIGRATION & CUTOVER Data Migration [4] ✓ Mailboxes (100 GB / Mailbox) ✓ Files (100 GB / User Drive) Perform Cutover (update mail routing) ✓ Update DNS records (MX, SPF, Autodiscover)	✓	✓
-- Post-Migration Support --		
BASIC SUPPORT Web access & mail routing/delivery Data migration troubleshooting & remediation	✓	✓
PREMIER SUPPORT **Advanced Configuration** DMARC & DKIM record update (target mail provider) Outlook client configuration support **Validate Results** Review Meeting: Identify results & best practices… ✓ Migration Completion Reports ✓ Risk areas & platform recommendations	✗	✓

Notes:

1 [Google-to-Google migrations](#) that add the source domain to the target tenant require the Advanced Project Type.

2 User Account provisioning includes the following objects: Mailbox, Alias, Delegation, Forwarding.

3 Programmatic object reporting and [provisioning](#) can be supported for the [following systems](#).

4 During the Setup phase you will be presented with the option of a [Staged or Single-pass](#) migration methodology.

Enterprise Professional Services

Does your project include more complex variables that require additional <u>planning</u>, <u>consulting</u> and <u>testing</u>?

Learn about Transend's [Enterprise Professional Services.](#)