



## Express Migration Services Project Type

### STANDARD

#### INCLUDES:

- ✓ Project Management
- ✓ Basic Platform Setup
- ✓ Migration & Cutover
- ✓ Basic Support

### ADVANCED

#### INCLUDES:

*Everything in Standard, plus..*

- ✓ Pre-Migration Assessment
- ✓ Pilot testing
- ✓ Premier Support

PROJECT MANAGEMENT	✓	✓
-- Pre-Migration Setup --		
BASIC PLATFORM SETUP		
Verify up to 3 domains in target <sup>1</sup> Account licensing guidance Provision user accounts <sup>2</sup> Inventory data storage to identify risk areas Production readiness / User communication		
PRE-MIGRATION ASSESSMENT		
<i>Define Object Provisioning Plan</i> ✓ Inventory report of source objects <sup>3</sup> ✓ Planning meeting: Object Provisioning Plan ✓ Provision all required objects in target <sup>3</sup>	✗	✓
PILOT TESTING		
Technical Pilot identifies problematic issues ✓ Migrate data into test accounts ✓ Review data fidelity, remediate as necessary	✗	✓
-- Production Migration --		
MIGRATION & CUTOVER		
Data Migration <sup>4</sup> ✓ Mailboxes & Files (100 GB / Account) Perform Cutover ✓ Update DNS records / mail routing	✓	✓
-- Post-Migration Support --		
BASIC SUPPORT		
Web access & mail routing/delivery Data migration troubleshooting & remediation	✓	✓
PREMIER SUPPORT		
Outlook client configuration support Review reports & best practices...	✗	✓

## Notes:

- 1 [Google-to-Google migrations](#) that add the source domain to the target tenant require the Advanced Project Type.
- 2 User Account provisioning includes the following objects: Mailbox, Alias, Delegation, Forwarding.
- 3 Programmatic object reporting and [provisioning](#) can be supported for the [following systems](#).
- 4 During the Setup phase you will be presented with the option of a [Staged or Single-pass](#) migration methodology.

## *Enterprise Professional Services*

Does your project include more complex variables that require additional [planning](#), [consulting](#) and [testing](#)?

Learn about Transend's [Enterprise Professional Services](#).

