

# TRANSEND

## Express Migration Services Project Type

### STANDARD

#### INCLUDES:

- ✓ Project Management
- ✓ Basic Platform Setup
- ✓ Migration & Cutover
- ✓ Basic Support

### ADVANCED

#### INCLUDES:

*Everything in **Standard**, plus..*

- ✓ Pre-Migration Assessment
- ✓ Pilot testing
- ✓ Premier Support

#### PROJECT MANAGEMENT



-- Pre-Migration Setup --

#### BASIC PLATFORM SETUP

- Verify up to 3 domains in target <sup>1</sup>
- Account licensing guidance
- Provision user accounts <sup>2</sup>
- Inventory data storage to identify risk areas
- Production readiness / User communication



#### PRE-MIGRATION ASSESSMENT

##### Define Object Provisioning Plan

- ✓ Inventory report of source objects <sup>3</sup>
- ✓ Planning meeting: Object Provisioning Plan
- ✓ Provision all required objects in target <sup>3</sup>



#### PILOT TESTING

- Technical Pilot identifies problematic issues
- ✓ Migrate data into test accounts
- ✓ Review data fidelity, remediate as necessary



-- Production Migration --

#### MIGRATION & CUTOVER

- Data Migration <sup>4</sup>
  - ✓ Mailboxes & Files (100 GB / Account)
- Perform Cutover
  - ✓ Update DNS records / mail routing



-- Post-Migration Support --

#### BASIC SUPPORT

- Web access & mail routing/delivery
- Data migration troubleshooting & remediation



#### PREMIER SUPPORT

- Outlook client configuration support
- Review reports & best practices...



## Notes:

- <sup>1</sup> [Google-to-Google migrations](#) that add the source domain to the target tenant require the Advanced Project Type.
- <sup>2</sup> User Account provisioning includes the following objects: Mailbox, Alias, Delegation, Forwarding.
- <sup>3</sup> Programmatic object reporting and [provisioning](#) can be supported for the [following systems](#).
- <sup>4</sup> During the Setup phase you will be presented with the option of a [Staged or Single-pass](#) migration methodology.

## *Enterprise Professional Services*

Does your project include more complex variables that require additional planning, consulting and testing?

Learn about Transend's [Enterprise Professional Services](#).

